



BETTER HAG UGANDA

Donor Privacy Policy

Better HAG Uganda (Better Health Action Group Uganda) is committed to respecting the privacy of our donors. Philanthropy is based on a voluntary action for the common good. It is a tradition of giving and sharing that is primary to the quality of life. To assure that philanthropy merits the respect and trust of the general public, and that Better HAG Uganda donors and prospective donors can have full confidence in organization and its mission, Better HAG Uganda leadership has developed a Donor Privacy Policy.

The Donor Privacy Policy detailed below presents our donors with information about use of their name and contact information including the option of a donor remaining anonymous. Better HAG Uganda will not sell, trade or share a donor's personal information with anyone else, nor send donor mailings on behalf of other organizations. If a donor requests anonymity, information about that donor will not be published. In addition, at the donor's request, their contact information will be removed from Better HAG Uganda's mailing list. This Donor Privacy Policy will be regularly distributed to all Better HAG Uganda's leadership.

Better HAG Uganda uses industry standard security measures to protect the loss, misuse and alteration of the information under our control. Nonetheless, due to the inherent dangers of the Internet and Internet transactions, Better HAG Uganda cannot guarantee the protection of such information against loss, misuse or alteration. Better HAG Uganda is committed to protecting donor personal information and will make every reasonable effort to keep that information secure.

Donor Contact Information

Better HAG Uganda (Better Health Action Group Uganda) collects and uses information from donors that includes, but is not limited to the following: donor name, amount donated, complete contact information, IP address, browser and domain information, date and time of access, and donor comments. Better HAG Uganda uses this information to understand donors' needs and to provide service to its donors to follow-up donations. Donor names will be listed in publications such as the Better HAG Uganda's newsletter, UPDATES, and on Better HAG Uganda's website unless the donor requests anonymity.

Better HAG Uganda will never sell, trade, rent or share donor names or contact information with anyone else, nor send donor mailings on behalf of other organizations.

Better HAG Uganda will use donor name and contact information to remain in contact following their donation. This may include, but not be limited to the following:

- ✚ Distributing receipts for donations;
- ✚ Thanking donors for their contribution;
- ✚ Informing donors about upcoming fundraising activities and other Better HAG Uganda activities;
- ✚ Internal analysis and record keeping;
- ✚ Contacting donors about changes to this policy; and,
- ✚ Reporting to appropriate federal and state agencies, such reports not available for public inspection.

Better HAG Uganda will aggregate donor data to create anonymous information for promotional and fundraising activities.

Better HAG Uganda will publish donor names in its on-line and printed publications, including the Update, Flash, and Annual Report unless the donor has requested anonymity.

Better HAG Uganda will not send advertisements from others to donors, nor does it provide mechanisms for advertisers to reach donors. Better HAG Uganda website links to other sites. Reasonable effort is made to link only to relevant sites that share our standards for content and privacy. We are not, however, responsible for the content or privacy policies pursued at other sites.

Donor Financial Information

Access to donor financial information is strictly limited to the professional staff and Better HAG Uganda Finance & Administration Manager, whose position requires them to process this confidential data. Donor financial data is not given to any person, organization or group which does not require access to the data. Donor records are kept secure within Better HAG Uganda's secure electronic files and hard-copies will be in secure files.

To accept contributions via credit card, Better HAG Uganda offers donors options. Better HAG Uganda professional staff may accept information directly to process a donation. Better HAG Uganda also uses accredited online payment processing services over a secure server. Unless requested by the donor for the purpose of processing recurring donations, Better HAG Uganda does not store, nor does it have access to, donor credit card information, bank account numbers, or other account data sent to those online processing services.

Use of Funds

Better HAG Uganda will inform donors of its mission, of the way the organization will use donated resources and of its capacity to use donations effectively for their intended purposes. Donors will be informed of the identity of those serving in Better HAG Uganda leadership positions, including those in service on the Better HAG Uganda Board of Directors. Donors may expect Better HAG Uganda leadership to exercise prudent

judgment in its stewardship responsibilities. Finally, donors will be assured that their donation is handled with respect and with confidentiality.

Acknowledging Donations

Better HAG Uganda strives to ensure that all donations will be acknowledged. Donors may request acknowledgment of their donation as needed for personal or institutional financial needs. All donors will receive appropriate acknowledgment in an orderly, timely and effective manner from Better HAG Uganda's Finance & Administration Manager.

Contact Better HAG Uganda

Contact Better HAG Uganda about this Donor Privacy Policy if you have questions, please email or write to:

Better HAG Uganda

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Tel: +256 (0) 414 580 655

Email: health@betterhaguganda.org, info.betterhaguganda@gmail.com

Date Approved by the Board of Directors: April 28th, 2012